

## *For Hospitals and Healthcare:*

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# **Aspirin for Your Language Headache!**

When nurses, administrative staff and technicians speak a different language than patients and their families:

- **Patients** may not be able to understand simple questions or directions.
- **Hospital staff** may not be able to give or get important information from caregivers or family members.
- **Employees** may not understand proper protocol and procedures.
- **Support staff** must work harder or second guess what is to be done.

On **your** site on **your** schedule:

- 📍 **Spanish for Healthcare\***
- 📍 **Accent Reduction**  
(Pronunciation Improvement)
- 📍 **Communicating Across Cultures**
- 📍 **Business Writing**
- 📍 **American Sign Language**
- 📍 **ESL (Basic to Advanced)**
- 📍 **Presentation Skills**

...and more

All courses customized to the needs of

***Language Directions can help doctors, nurses, technical, and administrative staff to communicate more effectively between each other, patients, and their families.***

[www.languagedirections.com](http://www.languagedirections.com)  
[info@languagedirections.com](mailto:info@languagedirections.com)  
1-888-554-8848



*\*Reduces the need to use costly interpretation services for basic, routine communication. Not intended to replace certified medical interpretation services*

***“Removing language and cultural barriers to effective communication”***